REPUBLIC OF CROATIA MINISTRY OF JUSTICE

JUSTICE SECTOR SUPPORT PROJECT Loan No. 7888-HR

QUARTERLY PROGRESS REPORT for the 2nd quarter 2012

Zagreb, July 2012

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I Key Activities Report for the 2nd quarter 2012

Foreword

The project objective is to improve efficiency of Croatia's justice system. This is proposed to be accomplished through support for implementation of key reforms related to Croatia's justice sector as well as strengthening the efficiency and adjustment of the Croatian judicial system to the European Union standards.

During the reporting period MoJ continued with management of contracted civil works, procurement and installation of IT goods, as well as with preparations necessary for advertising further activities envisaged by Procurement Plan.

The following events and developments have significantly affected the Project implementation during the reported period:

a) New management at the Ministry of Justice

Following the parliamentary elections in Croatia held on December 7, 2011, new government was elected and took offices during December 2011 and January 2012.

During the previous quarter this fact has somewhat slowed down the Project implementation. However, during the reporting quarter the Project implementation has gradually returned to the previous dynamics.

Procurement

The following procurement activities during the reporting period were carried out:

I Improving the Efficiency of the Court System (EUR 15.98 m)

Preparation of design documentation, BQs and BDs for civil works in Split and Karlovac sites:

CW-1 Reconstruction and Adaptation of the ex-Standa Building for Split Municipal Court

- In line with the "Action Plan" publication of IFB for CW-1 was planned for **February 28**, **2012**. Precondition for that was that design documentation should have been updated under CS-36 contract, and all designs (including the updated parts) translated into English.
- CS- 36 Contract on Additional Designing was signed only on February 20, 2012.

- All major deliverables under the CS-36 contract have been received during the reporting period, and based on these the BD, design documentation and BQs have been updated.
- All design documentation and Bills of Quantities have been translated into English.
- Finally, **SPN for CW-1 Split was published on June 13, 2012,** with September 10 as Bid Submission Date.
- At the same time the TOR for activity **CS-10 "Supervision of CW-1**" has been prepared and sent to the Bank for review.

CW-2 Court Building in Karlovac

- Additional designing under CS-33 Contract was contracted on November 25. 2011.
- Approval of Changes and Updates of Main Design (as a result of CS-33) was requested from local authorities in Karlovac on December 27, 2012, and was issued on March 29, 2012.
- However, based on recommendations issued by the WB specialist (architect) some additional improvements were made to design documents during the reporting quarter. These were at the final stage of completion at the end of reporting period.
- At the same time it became evident that it will be very diffcult to perform works in the building with all the judicial bodies operating from the building at the same time. For this reason the MoJ is exploring options for relocating judicial bodies to some other premises in Karlovac during the works. If this succeeds, the duration of works could be shortened from 24 months down to 10-12 months. This could also have a positive impact on total cost of this undertaking i.e. savings on civil works side might even exceed the cost of renting premises for judicial bodies. However, by the end of the reporting period, adequate facilities in Karlovac have not been found yet.
- **CS-12 Supervision** procurement and contracting will be coordinated with procurement of CW-2

Modernization of operational IT systems for decision-making and performance monitoring in courts:

G-2 Generic Cabling (local computer and telephony network)

- **G-02 Contract**, approved by the Bank and signed by other contracting party, was submitted to the Minister for signature on November 29, 2011.

- G-02 Contract was signed by the MoJ on February 21, 2012.
- Change Order procedure was immediately initated for adding additional 3 locations for installation of LAN network i.e. for 3 Municipal Courts as a precondition for IPA 2009 "ICMS Roll-out" project.

- Addendum no. 1 to G-02 was approved by the Bank and subsequently signed on June 6. 2012.
- CS-2 Supervision of supply/installation under G-2 was signed on June 6. 2012.

- The first meeting between all parties (Purchaser, Supplier, Supervisors) was held on June 26, and the detailed work plan was developed and accepted by all parties.

G-12 ICMS Upgrade

- Functional requirements and bidding documentation were sent for Bank's review on November 29, 2011 and additional comments and recommendations were received from the Bank on December 27. WB no-objection letter on Bidding Documents was received on February 7, 2012.
- However, (direct) contracting was put on hold until the MoJ completes the review of the overall IT strategy for the judiciary.
- After confirming that the ICMS system remains a strategic priority, the MoJ requested some additional functionalities to be added to the ICMS within the G-12 contract. Notably this referrs to enabling the ICMS users to perform all text processing within the ICMS by using the MS Word program. The PIU IT Specialist undertook upon himself to draft detailed Technical Requirements for this addition.
- These Technical Requirements were at final stage of preparation at the end of the reporting period.

II Improving the Efficiency of the State Attorney's Office (EUR 8.34 m).

During this period efforts were continued on managing civil works contracts on reconstruction and building of premises needed for State Attorneys' Offices in Zagreb (CW-3) and Pula (CW-4), on managing IT systems contracts in place (G-11), as well as preparing new ones (G-7).

CW-3 Reconstruction and Extension of the State Attorney's Office in Zagreb (Gajeva 30a)

- The contract for Reconstruction and Extension of the State Attorney's Office in Zagreb (Gajeva 30a) was signed with the lowest evaluated bidder Zagorje Tehnobeton d.d on March 31, 2011.
- Likewise, the contract for **CS-15 Services of Expert and Financial Supervision** during the Reconstruction and Extension of the State Attorney's Office building in Zagreb was awarded to Investinženjering d.o.o. and signed on March 29, 2011.
- The works have started on May 11, 2011.
- Due to shortcomings of the initiall design documentation, additional designing (CS-35) was contracted on February 26, 2012.

- After the design documentation has been updated, as a result of services under the CS-35 contract) the works at the site have continued in much faster pace.
- The new Completion Date was set for December 31, 2012.
- Due to large quantity of unforeseen works (both as a result of lacking initiall design documentation, and later of additional designin) 6 Amendments to original contract have been made so far. These unforeseen works have increased the contract price for additional 1,3 mil HRK so far.
- Photo of SAO Zagreb site below:



CW-4 Renovation and Adaptation of the ex Military Base "Istarske Brigade", Pula

- The contract for civil works has been signed with the lowest priced bid submitted by Lavčević d.o.o. on March 16, 2011.

- The contract CS-16 for Services of Expert and Financial Supervision during the renovation and adaptation of the ex Military Base "Istarske Brigade" Building was awarded to Jurcon Projekt d.o.o. and signed on 10 March 2011.
- The works have started on 13 April 2011.
- According to the Action Plan the CS-34 Additional designing was signed by MoJ.
- After deliverables under the CS-34 contract were received at the site works are progressing much faster.
- As a result of changed design documentation so far 3 Addendums to CW-4 contract have been signed, and the 4-th one is in process.
- The new Completion date was set for December 31, 2012, plus additional 2 months for official inspection of the building and issuing of usage permits. The total cost of the project was increased by ca. 2,4 mil HRK so far.

Photo of Pula site below:



G-7 USKOK HW & SW

- Evaluation completed and the BER approved by the Bank (NOL of October 17, 2011), with CIP/EXW prices.
 - During the negotiations the awarded supplier (for both Lots) agreed to perform the import and customs formalities with no extra costs. Therefore VAT was added to contract price.
 - On **December 8**, WB was informed that contract price will differ to the one stated in the NOL due to the fact that now it will include the VAT, and was requested to approve this difference.
- WB approval was received on February 7, 2012.
- These contracts (Lot 1 SW and Lot 2 HW) have not been signed during the reporting period. Namely, on May 9 the Supplier informed the PIU that Microsoft Croatia has singificantly changed models for licencing and pricing its products in Croatia, therefore goods as were specified in the draft contract (Lot 1) are not available any more at all. Similar situation ocurred with Lot 2 HW, for servers that were originally specified are out of production and were replaced by new generation, with higher prices.
- Lot 1 The MoJ will have to consider re-bidding these goods, after new technical specification is made on the basis of new methods of licencing and pricing of these products.
- Lot 2 The Supplier was requested to consider supplying new servers under Lot 2 for the same price as the ones originally offered, in accordance with the Clause GCC 23 of the draft contract.

G-11 Upgrade and adjustment of the SAO Case Tracking System (CTS)

- Following lengthy negotiations this contract was signed on 28 June 2011.
- Implementation of the activity is progressing HW and Standard SW were delivered and accepted. However, the problem is that Ministry has not re-newed the contract with hosting and communications provider – FINA – therefore it was not possible to test the deliverables by users on their sites. Rather, the testing so far was performed at IBM devlopment site, which somewhat slowed down the development.
- Contract for hosting services with FINA was finally signed during the reporting period.
- Other than that, the implementation is proceeding well, regular meetings of the Supervising Board are held, and parties have agreed to initate the Change Request procedure to extend the Operationl Acceptance date to October 15, 2012, in order to account for the delays caused ba inexistance of the contract with FINA.

III Strengthening MOJ Management Functions (EUR 1.58 m)

In this component the following has been achieved during the reporting period:

CS-5 Inmate IT System – Upgrade of the application

- Due to changes in Directorate for Prison System the work on acquiring exact data and information on the status and functioning of the existing Inmate IT System and on detailed Technical Requirements was halted.
- In spite of the PIU efforts to resume with this activities, no advancement has been achieved during the reporting period.

CS-8 DMS Functionality Revision and Upgrade

- Analysis of existing status of the MoJ's DMS system was prepared, first draft of the Tehnical Specification was prepared by the PIU and, as agreed beforehand, forwarded to MoJ Secretariat for review and approval.
- After this acitvity was dormant during the most of the reporting period, the MoJ has formed a new working group which is to resume with preparations. Meeting of the new working group has been scheduled for early July 2012.

G-3 IT Asset Management System

- Draft BD completed and sent to the Bank for review on May 18, 2012.
- Comments by the Bank received on June 28, 2012.
- BD is being adjusted to Bank's comments and will be sent for addititional review a.s.a.p.

Zagreb Judicial Square

One of the activities envisaged for financing through the JSSP Project is assisting the MoJ in continuing with preparations for development of a future Judicial Complex (Square) in Zagreb. Namely, most judicial bodies in the City of Zagreb are notoriously lacking space, while at the same time these courts participate with some 35% (in average) in all case-load related data (including the backlog) on the national level.

To that end, the following activities were undertaken during this reporting period:

- 1. Consulting services on **"Analysis of Options for Financing the Zagreb Judicial Square"** were contracted by the Bank from the the NL Grant;
- Activity is progressing well and the Consultants have prepared a draft final report by the end of the reporting period.
- The MoJ and the Consultants had several meetings with other governmental bodies that will be involved with the Justice Square Zagreb development notably the newly established Center for Monitoring Operations of Energy Sector and Investments (CEI).

IV Project Governance and Implementation (EUR 1,20 m)

PIU

PIU is fully staffed and is actively implementing the Project.

Project Steering Committee Sessions

No Project Steering Sessions were held during this period.

WB Mission on ERDPL

- During the reporting period the WB Mission on ERDPL loan was in Zagreb. Within this meetings were held with various representatives of the MoJ (18. 20. June 2012). During these meetings the JSSP implementation was also discussed.
- These meetings culminated with a meeting between the Minister of Justice and WB CEA Director, Ms. Yvonne Tsikata

JUSTPAL – Learning Event

- During the reporting period the 3rd JUSTPAL-COP meeting was held at The Hague. Croatian judicial system was represented by 2 court presidents, 2 prosecutors, and a representative from the MoJ.
- As a result, the MoJ, The Haague Institute for Global Justice, and the WB are jointly organizing the next JUSTPAL conference in Croatia.

II Intermediate Outcome Indicators

Data collecting and reporting:

In analysis of the data submitted by Project stakeholders, it became apparent that some inconsistency in data collecting and/or interpreting has occurred.

Following discussions on this issue held on December 21, 2011 the system of data collecting has improved. KPIs for 4.Q 2011 was received by the PIU on time, both from ICMS and from individual courts and SAO.

However, the question re publishing the statistic data from ICMS on MoJ web site (under JSSP project) remains undecided.

a) Case-load and case-flow data

			Target Values					Data (Collection and D	Reporting
Project Outcome	Baseline	YR1	YR2	YR2	YR2	YR3	YR3	Frequency	Data	Responsibility
Indicators			1 &2 Quarter	3 Quarter	4 Quarter	1 Quarter	<mark>2 Quarter</mark>	and	Collection	for Data
								Reports	Instruments	Collection
1. Aggregate case	Aggregate							Quarterly	ICMS	MOJ
backlogs	case	For 74 courts:	For 74	For 74 courts:	For 74 courts:	For 74 courts:	For 74 courts:		E-statistics	
covering 74	backlog	387,775	courts:351,033	386,126	376,056	364,051	369,483			
courts and 55	volume:	(2010)				,				
SAO offices.	For 74									
	courts:		For SAO offices	For SAO	For SAO	For SAO	For SAO			
	384,038	For SAO offices	& USKOK:	offices &	offices &	offices and	offices and			
	(2009)	& USKOK:	8,396 ¹	USKOK: 978	USKOK:	USKOK: 647	USKOK: 1.080			
		9,994 (2010)			1,722					
	For SAO									
	offices &									
	USKOK:									
	9,705									
	(2009)									

¹ For period starting January 1, 2011 ending May 31, 2011.

				Target Values				Data	Collection and I	Reporting
Project Outcome	Baseline	YR1	YR2	YR2	YR2	YR3	YR3	Frequency	Data	Responsibility
Indicators			1 &2 Quarter	3 Quarter	4 Quarter	1 Quarter	2 Quarter	and	Collection	for Data
								Reports	Instruments	Collection
2. Case disposal	Case							Quarterly	ICMS	MOJ
rates covering	disposal rate	For 74 courts:	For 74	For 74 courts:	For 74 courts:	For 74 courts:	For 74 courts:		E-statistics	
(a) 74 courts	(as	97.2 (2010)	courts:100,05%	91,5%	83%	94,8%	98,0%			
and (b) 55	percentage):									
SAO offices &	For 74	For SAO offices	For SAO offices	For SAO	For SAO	For SAO	For SAO			
USKOK.	courts: 102	& USKOK: 90.7	& USKOK:	offices &	offices &	offices &	offices &			
	(2009)	(2010)	73,8% ²	USKOK:	USKOK:	USKOK:	USKOK:			
				96,4%%	84,5%	89,4%	94,7%			
	For SAO									
	offices &									
	USKOK:									
	83.3 (2009)									
3. Number of	Average	Pula MC: 70	Pula MC: 4,87	Pula MC: 24	Pula MC: 15	Pula MC: 10	Pula MC: 12	Quarterly	ICMS	MOJ
days, in pilot	number of	days (2010)	days			days	days		E-statistics	
courts financed	days for								Manually	
by the project,	service to	Split MC: 110	Split MC: 60	Split MC: 50	Split MC: 40	Split MC: 40	Split MC: 40			
for service of	parties of	(2010)	days	days	days	days	days			
notice to	notice of									
parties	hearing in	Karlovac MC:	Karlovac MC:							
	general civil	7.9 days (2010)	3,78 days	Karlovac MC:	Karlovac MC:	Karlovac MC:	Karlovac MC:			
	cases (after			13,1 days	3,29 days	2.51 days	3,48 days			
	case									
	assignment):									
	Dula MC: 72									
	Pula MC: 73									
	(2009)									

² For period starting January 1, 2011 ending May 31, 2011.

				Target Values				Data	Collection and	Reporting
Project Outcome	Baseline	YR1	YR2	YR2	YR2	YR3	YR3	Frequency	Data	Responsibility
Indicators			1 &2 Quarter	3 Quarter	4 Quarter	1 Quarter	2 Quarter	and	Collection	for Data
	ō. 11. 5. 5. 5							Reports	Instruments	Collection
	Split MC:									
	110 (2009)									
	Karlovac									
	MC: 8.75									
	(2009)									
4. Number of	Average							Quarterly	ICMS	MOJ
days, in pilot	number of	Pula MC: 95	Pula MC: 238,07	Pula MC: 373	Pula MC:	Pula MC:	Pula MC:		E-statistics	
courts financed	days	days (2010)	days		240,1 days	266,6 days	296,9 days			
by the project,	between									
between first	first and	Split MC: 700	Split MC: 178	Split MC: 165	Split MC: 165	Split MC: 165	Split MC: 165			
and final	final	days (2010)	days	days	days	days	days			
hearings	hearings in									
	general civil	Karlovac MC:	Karlovac MC:	Karlovac MC:	Karlovac MC:	Karlovac MC:	Karlovac MC:			
	cases:	379.1 days	110.76 days	178 days	151,29 days	183,7 days	197,16 days			
	Pula MC:	(2010)								
	302 days									
	(2009)									
	Split MC:									
	700 (2009)									
	/00 (2005)									
	Karlovac									
	MC: 551.8									
	days (2009)									
5. Number of	Average					l I		Quarterly	ICMS	MOJ
days, in pilot	number of								E-statistics	
courts financed	days for									
by the project,	testimony of									
for testimony	expert									

				Target Values				Data	Collection and	Reporting
Project Outcome Indicators	Baseline	YR1	YR2 1 &2 Quarter	YR2 3 Quarter	YR2 4 Quarter	YR3 1 Quarter	YR3 2 Quarter	Frequency and Reports	Data Collection Instruments	Responsibility for Data Collection
of expert witnesses	witnesses in general civil cases: Pula MC: 160 days (2009) Split MC: 150 (2009) Karlovac MC: 82.8 days	Pula MC: 152 days (2010) Split MC: 120 (2010) Karlovac MC: 75.2 days (2010)	Pula MC: 29,22 days Split MC: 90 days Karlovac MC: 40,82 days	Pula MC: 131 days Split MC: 90 days Karlovac MC: 38,5 days	Pula MC: 63,7 days Split MC: 165 days Karlovac MC: 63,0 days	Pula MC: 65,4 days Split MC: 60 days Karlovac MC: 68,9 days	Pula MC: 90,7 days Split MC: 60 days Karlovac MC: 80,4 days			
6. Improved user ratings for efficiency for project- financed courts	(2009) Average user rating: 3.5 (2010) Pula: 3.8 Split: 3.2 Karlovac: 4.0	Not applicable	Not applicable	Not Applicable	Not applicable	Not applicable	Not applicable	Bi-annual	Surveys	МОЈ

Data for Reporting Period – 1. 04. 2012 – 30. 06. 2012.

b) Intermediate Outcome Indicators - Narrative

(Arrangements for JSSP Results Monitoring in Attachment I.)

Component A: IMPROVING THE EFFICIENCY OF THE COURT SYSTEM

- a) Consolidation of the Court Network Following delays in contracting additional designing for all CW sites during the previous reporting period, all these contracts have finally been signed by the end of previous period, and deliverables received during this reporting period. This fact was almost immediately felt on the construction sites (CW-3 Zagreb and CW-4 Pula) where works continued with increased speed during the reporting period. Additional Designing for CW-1 Split and CW-2 have enabled completion of the respective Bidding Documents, therefore SPN for CW-1 Split was advertised on June 13. For CW-2 Karlovac there are some minor modifications that must be made to the designs before it can be advertised.
- b) Improved Court Resource Management This sub-component is closely linked to Justice Sector Public Expenditure and Institutional Review (JSPEIR). After the period of intensive data gathering during the previous reporting periods, the MoJ expects the finalized JSPEIR document (not received during the period) as a basis for numerous activities planned in this segment of JSSP project.

However, given the economic and financial situation in Croatia, and constant calls for additional savings to be made in public sector, the MoJ will focus more on these activities during the next period.

c) Upgraded and Updated Operational Information Systems to Improve Court Efficiency –During the previous reporting period work on the new activities in this segment (except on contracts in place) have been halted due to a) MoJ's efforts on a detailed review of existing status of IT systems in justice sector and future strategy; and b) uncertainties connected with the fact that JSSP implementation was under-planned in State Budget for 2012. During this reporting period these obstacles were removed, so the work on these activities was resumed. This is felt mostly on G-3 Supply of IT Asset Management System, which was sent to the Bank for review in late May; on G-12 ICMS Upgrade for which Technical Specifications have been drafted for additional set of functionalities; and on resuming the work on preparation of tenders for CS-8 Improving the MoJ DMS System and G-7 Supply of server HW and SW for USKOK.

Component B.IMPROVING THE EFFICIENCY OF THE STATE ATTORNEY'S OFFICE

a) Consolidation of the State Attorney's Office Network – Reconstruction of both SAO buildings envisaged under the JSSP – SAO Headquarters in Zagreb (CW-3) and SAO offices in Pula (CW-4) - have been contracted, works have begun in March and May 2011, respectively, and are progressing. Due to the fact that excavation and demolition revealed significant discrepancies between the actual state of buildings and the state defined in design documents, as well as following user's requests based on the new Criminal Procedure Act, additional designing was contracted for both sites. Deliverables under these two contracts were submitted during this reporting period and have almost immediately resultet in quicker pace of construction works at the sites. At the same time numerous other (daily) issues and problems on sites were being solved by PIU and Supervising Engineers. Works are progressing, and new completion date has been set as December 31 for both sites (plus some time for official inspections and issuing of relevant certificates by competent authorities).

b) Upgraded and Updated Operational Information Systems to Improve SAO efficiency – The CTS Upgrade (G-11) has been signed on June 28, 2011 and implementation is progressing. The MoJ has signed the hosting contract with FINA during the reporting period – which was a precondition for certain segments of work on G-11 development. Change Request procedure to account for this delay (two months) has been initiated.

Component C. STRENGTHENING MANAGEMENT FUNCTIONS OF THE MINISTRY OF JUSTICE

a) Strengthened Resource and Performance Management – Same as under A.b) above, this component is closely linked and dependent of the JSPEIR review which is expected to path the way for further improvements and better efficiency in sector-wide resource management. Partly based on JSPEIR findings and recommendations some additional TOR's in this area will be drafted – especially for JSSP activities CS-13 "Improving court resource and performance management capacity" and training activities under TR-1.

On top of this, services titled "Analysis of Financing Options for Zagreb Judicial Square Complex" - contracted by the World Bank – have begun and are progressing well, and it may be expected that this activity shall have numerous side-effects on the manner in which "resource management" is presently being approached within the MoJ, especially in regards to the infrastructure.

Participation of Croatian judiciary delegates at the JUSTPAL conference at The Hague has also contributed to this, and some ideas on better court management and resource management discussed at the conference are already being piloted in Croatin courts.

b) Strengthened Information Systems and Information System Management – After certain slow-down of these activities during the previous quarter the work on technical and functional specifications of these systems has resumed.

Component D.SUPPORT FOR PROJECT MANAGEMENT AND IMPLEMENTATION

- a) User Surveys The first (baseline) User Survey was conducted by a reputable local agency during Summer/Autumn 2010. The MOJ was actively involved in drafting relevant questionnaires. The Survey results have revealed some interesting data. Results of this user Survey was presented and discussed at the II Steering Committee Session in Pula, in November 2010. The following user survey shall be conducted during the mid-Project, with an accent on trends analysis.
- b) Project Governance, Management and Administration During the previous reporting periods the PIU has been fully equipped, and Project administration and management systems and channels within the MOJ were established and stabilized. Unfortunatelly, no Steering Committee meeting has been organized during the reporting period.
- c) **Financial Audit** of the Project under the JSSP CS-29 contract was performed during the reporting period. Auditors have found that certain shortcommings in financial controlls detected in previous audited period were removed, and had no objection to financial management of the Project.

PUBLICATION OF PROJECT RELATED INFORMATION ON WEB PAGES OF INVOLVED ENTITIES:

Information on activities and status of the Project implementation (procurement, notices, news, photo documentation, etc) are regularly published and updated on MOJ website – JSSP project information page. Improvements in Project visibility within the MOJ web-page (i.e. a direct link to Project site) have been implemented – including direct links to JSSP Project from all involved entities' websites. One issue that still needs a general decision by MoJ is publication of court performance data from ICMS on the MoJ web-page.

d) Courts' Expenditures and Energy Efficiency



OS Split-Expndt



Ka-Expndt-2Q-2012.) 04-06-12.xls

17

				Jeet to Dalik S I
Contract Number	Supplier	Contract Data	Data of Bank`s No Objection to Contract	Data of payment to Supplier
CS - 21	Nenad Vukadinović	01.03.2011.	22.02.2011.	III-VI 2012.
CS - 23	Brzo oko d.o.o.	01.09.2011.	16.09.2011.	III-VI 2012.
CS - 24	ZI5 d.o.o.	11.11.2010.	10.11.2010.	III-VI 2012.
CS - 25	Mate Ugrina	23.12.2010.	20.12.2010.	III-VI 2012.
CS - 26	Dijana Ivašćanin	01.03.2011.	22.02.2011.	III-VI 2012
CS - 30	Ana Krnić	01.01.2011.	20.12.2010.	III-VI 2012
CS - 16	JURKON projekt d.o.o	10.03.2011.	04.03.2011.	III-VI 2012
CS - 15	Investinženjerig d.o.o.	30.03.2011.	25.03.2011.	III-VI 2012
CS - 33	APG – Inženjering d.o.o.	24.11.2011	23.11.2011.	III-VI 2012
CS - 29	Deloitte d.o.o.	06.06.2011	02.06.2011	III–VI 2012.
CS - 31	Prijevodi Kovačićek d.o.o.	09.02.2011.	07.02.2011	III–VI 2012.
CW - 4	Lavčević d.d.	16.03.2011	18.01.2011.	III-VI 2012.
G-8-1	TESCOM d.o.o.	25.02.2011	09.02.2011	III-VI 2012
IOC-CW-4	Indikator d.o.o.	07.04.2011	04.03.2011	III-VI 2012
G-11	IBM d.o.o.	28.06.2011	15.06.2011	III-VI 2012
IOC (CW-4)	Rudimentum d.o.o.	16.03.2011.	18.01.2011	III–VI 2012.
IOC - 4	Večernji list d.d.	n/a	04.03.2011	III–VI 2012.
IOC	Croatia Airlines - JUSTPAL			III–VI 2012.
IOC	JUSTPAL - accomodation			III–VI 2012.

III Payments Made During Reporting Period – IV Quarter 2011 Against Contracts Subject to Bank's Prior Review

IOC-CW-3	ZIRS d.d.	18.04.2011	04.03.2011	III-VI 2012.

IV Procurement Plan

V Financial Report for 2th quarter 2012 Attachment I. Arrangements for JSSP Results Monitoring

> Arrangements for Results Monitoring.dc